

How the ACA COVID-19 4Ps Guidelines are Keeping Our Industry Safe

29 July 2020

To keep the inflight catering industry safe during the global COVID-19 pandemic, the Airline Catering Association has introduced the '4Ps' Guidelines. These guidelines give direction and recommendations to our Members, no matter the local risk level.

These guidelines were developed by the industry, for the industry. While food is not a vector in the spread of the disease, our guidelines ensure that all of the food that leaves our kitchens is safe.

The '4Ps' stand for: People; Premises; Policies, Processes and Procedures; and Procurement. They are designed to be responsive to various levels of risk, so that safety precautions can be increased if a hotspot is detected. Even at very low risk levels, our Members must be prepared to increase safety measures with very little notice.

'People' covers all business operations that involve colleagues and passengers. From providing colleagues with the personal protective equipment (PPE) they need, to keeping infected visitors out of our facilities, our guidelines help prevent the spread of the virus.

Recommendations related to 'premises' outline precautions Members can take to ensure physical distancing in their facilities. At every level of risk, no matter the location, Members must be prepared to rearrange their facilities to accommodate physical distancing.

Members should reassess all 'Policies, Processes and Procedures' to optimise cleanliness. For example, electronic formats should be used where possible to replace the exchange of paperwork. Local and national regulations should also be strictly followed at all premises.

'Procurement' guidelines encourage Members to put in place contingency plans. Access to PPE and hand sanitiser should always be secured, even in the case of global supply chain disruptions. Inflight catering providers must also be prepared to continue service even if a supplier can no longer deliver.

Our guidelines restore trust and ensure that airline catering providers around the world can continue to meet demand despite the challenges posed by the coronavirus.

Read the ACA COVID-19 '4Ps' Guidelines here:

<https://www.aca.catering/layout/uploads/2020/06/ACA-COVID-19-Pandemic-Guidelines.pdf>
